



कुमाऊँ विश्वविद्यालय, नैनीताल-263001 (उत्तराखण्ड)
KUMAUN UNIVERSITY, NAINITAL (UTTARAKHAND) INDIA
(Accredited "A" Grade by NAAC)

पत्रांक :

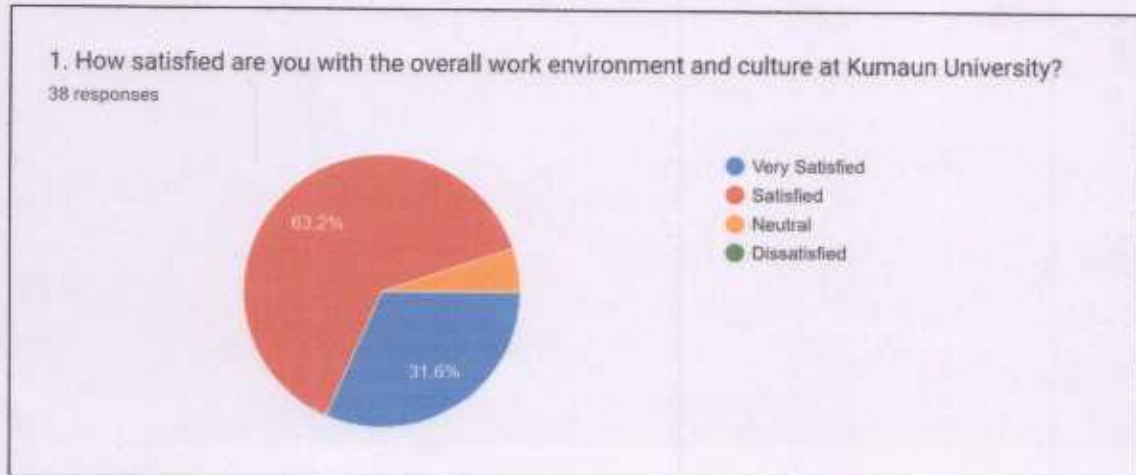
दिनांक 20/04/2024

Employee's Feedback Analysis Report 2022-23

Data Collection

Internal Quality Assurance Cell (IQAC) of the Kumaun University made an effort to receive feedback from employee of the University. For this purpose, google form was created and all the employee were asked to submit their feedback. The University received 38 responses which are based on their satisfaction level in terms of environment, culture, support, resources, communication channels, transparency of policies, professional development, support services, cleanliness, opportunities for teamwork, work life balance and appreciation in their respective work place. The feedback questions consisted of four degrees of satisfaction: Very satisfied, Satisfied, Neutral, Dissatisfied.

Feedback Analysis Report

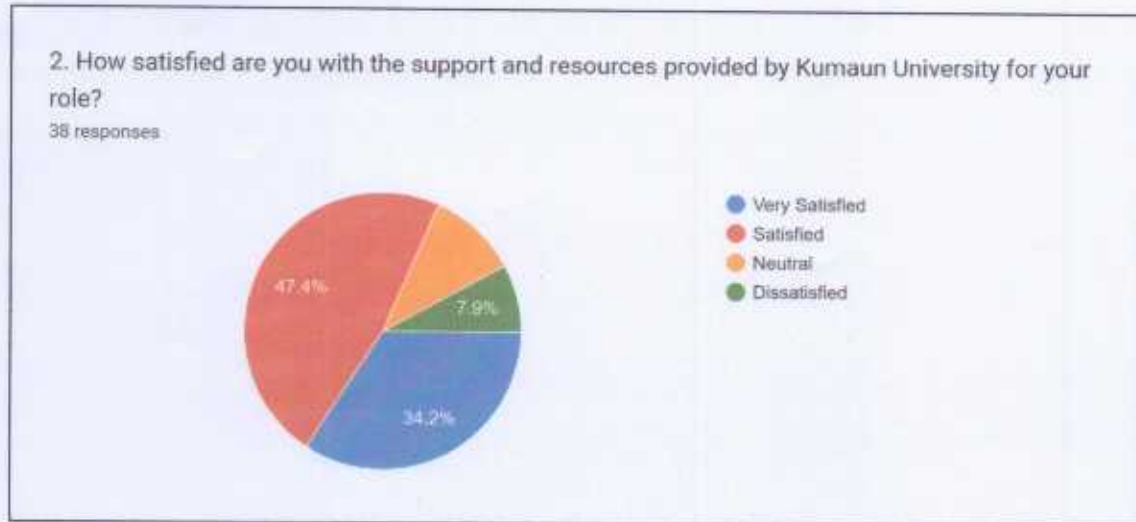


Maximum percentage (63.2%) of employee was satisfied with the overall environment and culture of the University while 31.6 % employee were observed to be very satisfied. Out

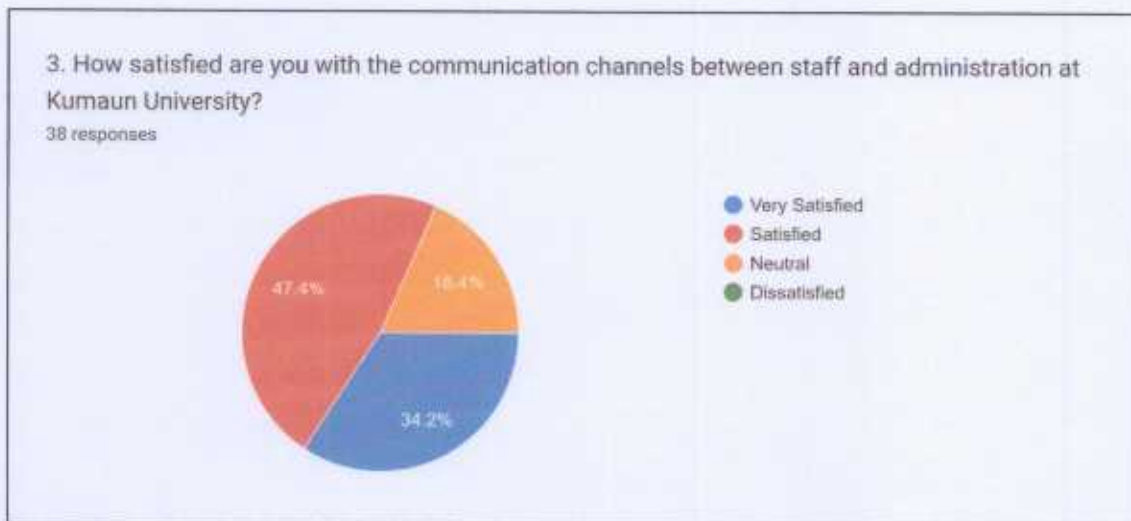
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of 38, two employee (5.2%) were given neutral response for the same. None reported it to be dissatisfied.



It was observed that 47.4% of employee was satisfied with the support and resources provided by the University while 34.2 % employee were observed to be very satisfied. 7.9% of the employee were dissatisfied with the same while 10.5% have given neutral response.



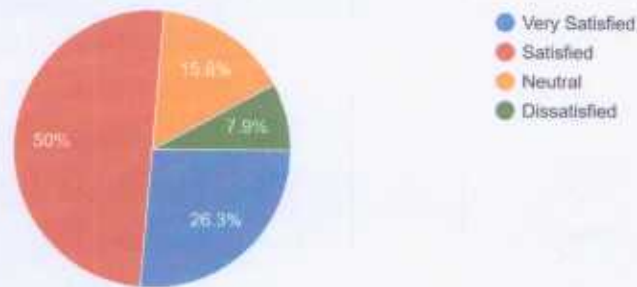
In terms of the communication channels between staff and administration at the University, 47.4% employee were satisfied with. 34.2 % employee were found to be very satisfied. On the other hand, 18.4% employee seems to be neutral. No employee reported it as dissatisfied.


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4. How satisfied are you with the opportunities for professional development and growth at Kumaun University?

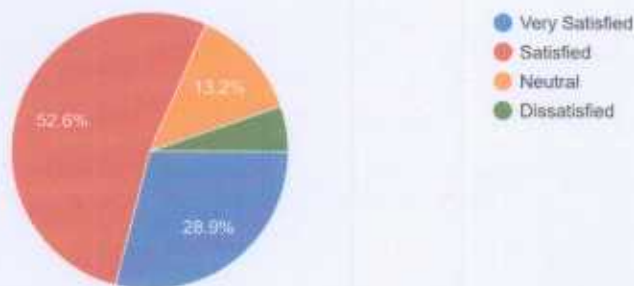
38 responses



The level of satisfaction of 50% employee was satisfied with the opportunities for professional development and growth at University while 26.3 % employee were found to be very satisfied. 15.8% of the employee were observed to be neutral while 7.9% employee have given neutral response.

5. How satisfied are you with the clarity and transparency of policies and procedures at Kumaun University?

38 responses

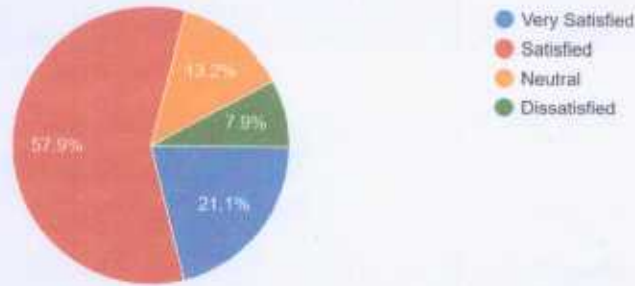


As per the data received, 52.6% employee considered the performance of the University satisfied with respect to the opportunities for professional development and growth at University while 26.3 % employee rated it to be very satisfied. 15.8% of the employee were observed to be neutral while 7.9% employee have given dissatisfied response.


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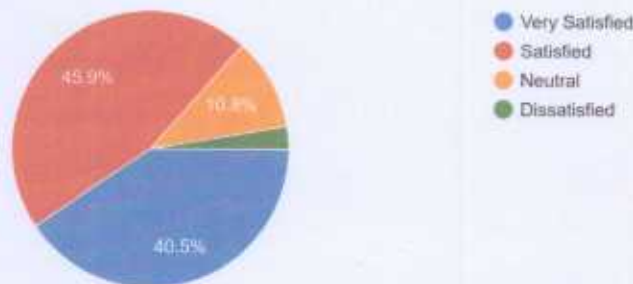

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6. How satisfied are you with the support services (HR, IT, etc.) provided by Kumaun University?
38 responses



On the basis of the responses collected, 57.9% employee were satisfied with the support services provided by the University, 21.1% employee were observed to be very satisfied, 13.2% of the employee indicated neutral response while 7.9% employee felt dissatisfied with the support service.

7. How satisfied are you with the cleanliness and maintenance of workplace facilities at Kumaun University?
37 responses



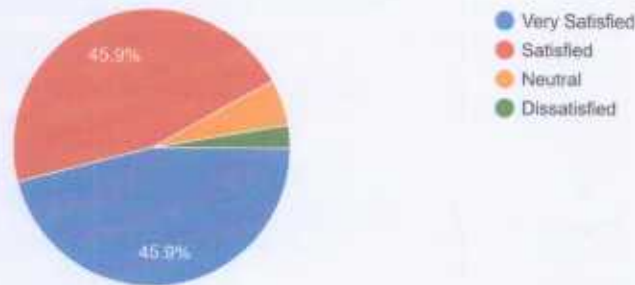
The data analysis reflects that maximum percentage of the employee (45.9%) rated satisfied, and 40.5% rated very satisfied to the cleanliness and maintenance of workplace facilities in the University. 2.7 % felt dissatisfied while 10.8% indicated neutral response for the same.


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8. How satisfied are you with the opportunities for collaboration and teamwork within your department/office?

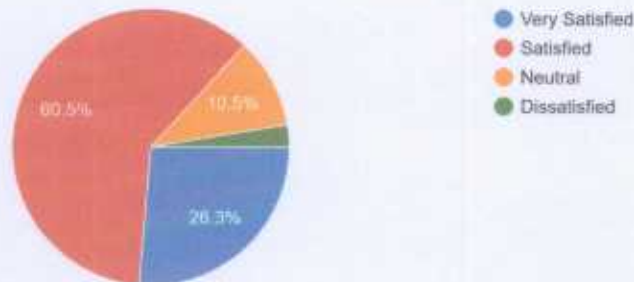
37 responses



According to responses collected, equal percentage of employee shared very satisfied (45.9%) and satisfied (45.9%) with opportunities for collaboration and teamwork within their department/office. 5.4% given neutral remark while 2.7% considered it to be dissatisfied.

9. How satisfied are you with the work-life balance provided by Kumaun University?

38 responses

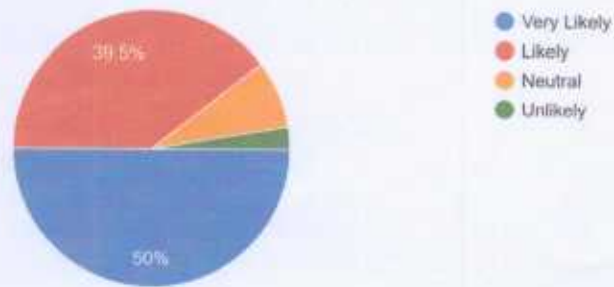


86.8% given the response in affirmative manner while 10.5% employee responded neutral about the work-life balance provided by the University. 2.6 % employee were observed to be dissatisfied for the same.


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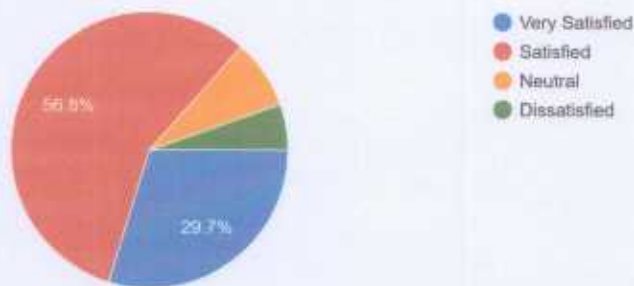

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10. How likely are you to recommend Kumaun University as an employer to a friend or colleague?
38 responses



As per response received, overall 89.5% employee have given positive response and they strongly agreed to recommend the Kumaun University as an employer to a friend or colleague. 7.9 seems to be neutral in their response while 2.6% have given negative response for the same.

11. How satisfied are you with the recognition and appreciation of your contributions at Kumaun University?
37 responses

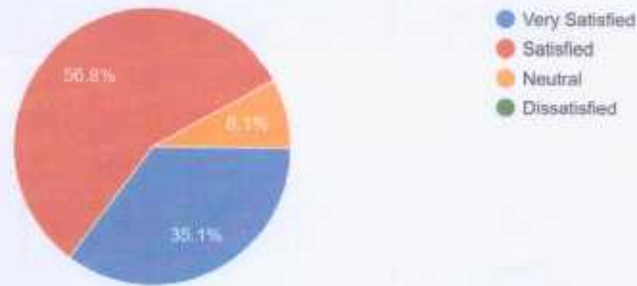


As per the responses collected, it was observed that 86.5% employee were commented positively on the recognition and appreciation they got on their contributions from the University. 5.4 percentage of employee were dissatisfied with the statement while 8.1% have given their neutral response in this regard.


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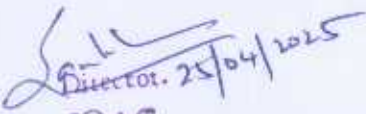
12. How satisfied are you with the overall leadership and management at Kumaun University?
37 responses



Maximum percentage (91.9%) of the employee have given positive response with the overall leadership and management of the University while 8.1% have given neutral response in this regard. No employee was dissatisfied with the statement.

Suggestions from employee

- Expansion of Workspace is needed
- Happy that presently things are improving day by day in a systematic manner. It will definitely take university to new heights
- Promotion of technical staff should be in time.
- Digital initiative towards routine work at workplace should be required to establish or improve. A routine


Director. 25/04/2025
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पत्रांक :

Action Taken Report

दिनांक.....

➤ Expansion of Workspace

Action taken: Possibilities have been checked but due to LDA problems in Nainital, it cannot be possible but at limited space, the necessary requirements were fulfilled.

➤ Digital Initiative towards routine work

Action taken: Digital initiative towards routine work has been implemented at the University

➤ Happy that presently things are improving day by day in a systematic manner. It will definitely take university to new heights

Action taken: The comments are appreciated.

➤ Time bound promotion of technical staff

Action taken: The suggestion is forwarded to the higher authorities to kindly make policies for the process of the same.

➤ Support and resources

Action taken: Suggestions are forwarded to the higher authorities to increase the support and resource facilities to the employees of the university.

➤ Opportunities for professional development and growth

Action taken: MMTTC, Kumaun University has instructed to arrange professional development courses for the employee which will affect their work efficiency and short-term growth.

➤ Clarity and transparency of policies and procedures

Action taken: It is suggested to higher authorities to kindly make the policies and procedures available on the website so that anyone can explore their application.

➤ Recognition and appreciation

Action taken: Suggestions are forwarded to higher authority to organize some events for employees so that their hard work can be recognized and appreciated.


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